

## Non Delivery Report

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**From:** Microsoft Outlook [MicrosoftExchange329e71ec88ae4615bbc36ab6ce41109e@usepa.onmicrosoft.com]  
**Sent:** 9/19/2019 2:33:14 AM  
**To:** Ex. 6 Personal Privacy (PP)  
**Subject:** Undeliverable: Extension of public comment period to December 9, 2019 for EPA UIC permitting actions at proposed Dewey-Burdock site  
**Attachments:** Extension of public comment period to December 9, 2019 for EPA UIC permitting actions at proposed Dewey-Burdock site

Your message did not reach some or all of the intended recipients.

Subject: Extension of public comment period to December 9, 2019 for EPA UIC permitting actions at proposed Dewey-Burdock site

Sent: 9/19/2019 2:33:15 AM

The following recipient(s) cannot be reached:

Ex. 6 Personal Privacy (PP) on 9/19/2019 2:33:15 AM

Diagnostic code = NoDiagnostic; Reason code = TransferFailed; Status code = 500

<ibscan-horner.atl.sa.earthlink.net #5.0.350 smtp;550 5.0.350 Remote server returned an error -> 550

Ex. 6 Personal Privacy (PP) User account is unavailable>



Your message to Ex. 6 Personal Privacy (PP) couldn't be delivered.

When Office 365 tried to send your message, the receiving email server outside Office 365 reported an error.

**Robinson.Valois**

**Office 365**

Ex. 6 Personal Privacy (PP)

Sender

**Action Required**

Policy violation or system error

## How to Fix It

Check the "Reported Error" from the "Error Details" section shown below for more information about the problem. The error might tell you what went wrong and how to fix it. For example, if the error states that the message was blocked due to a potential virus or because the message was too large, try sending the message again without attachments.

If you're not able to fix the problem, it's likely that only the recipient's email admin can fix it. Contact the recipient by some other means (by phone, for example) and ask them to tell their email admin about the problem. Give them the "Reported Error" from the "Error Details" section below.

Was this helpful? [Send feedback to Microsoft.](#)

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## More Info for Email Admins

Status code: 550 5.0.350

The error reported by the receiving server wasn't specific enough to determine the exact nature of the problem. These errors often indicate the message violates a security or policy setting configured on the recipient's email servers.

If the sender is unable to fix the problem by modifying their message, then it's likely a problem that only the recipient's email admin can fix. Try the following:

**Check the error for information about the problem** - The "Reported Error" returned by the external email server can be found in the "Error Details" section below. This error might tell you what went wrong and provide clues for how to fix it. For example, if the error states the message was rejected due a Sender Policy Framework (SPF) issue, then you'll have to work with your domain registrar to correctly configure your domain's SPF records.

**Check the error for information about where the problem is happening** - For example, look for a domain name like contoso.com. A domain name in the error might suggest who is responsible for the error. It could be the recipient's email server, or it could be a third-party service that your organization or the recipient's organization is using to process or filter email messages.

**If you can't fix the problem, contact the responsible party's email admin** - Give them the error code and error message from this non-delivery report (NDR) to help them troubleshoot the issue. For security or policy violation issues, it might be sufficient for them to just add your sending IP addresses or domain to their allowed senders list.

It's likely that only the recipient's email admin can fix the problem. Unfortunately, it's unlikely Office 365 Support will be able to help with these kinds of externally reported errors.

### Original Message Details

Created Date: 9/19/2019 2:33:07 AM  
Sender Address: Robinson.Valois@epa.gov  
Recipient Address: **Ex. 6 Personal Privacy (PP)**  
Subject: Extension of public comment period to December 9, 2019 for EPA UIC permitting actions at proposed Dewey-Burdock site

### Error Details

Reported error: 550 5.0.350 Remote server returned an error -> **Ex. 6 Personal Privacy (PP)** User account is unavailable  
DSN generated by: DM6PR09MB4512.namprd09.prod.outlook.com  
Remote server: ibscan-hornet.atl.sa.earthlink.net

### Message Hops

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HOP	TIME (UTC)	FROM	TO	WITH
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1	9/19/2019 2:33:08 AM	DM6PR09MB4076.namprd09.prod.outlook.com	DM6PR09MB4076.namprd09.prod.outlook.com	mapi
2	9/19/2019 2:33:08 AM	DM6PR09MB4076.namprd09.prod.outlook.com	DM6PR09MB4512.namprd09.prod.outlook.com	Microsoft SMTP Server cipher=TLS_ECDHE_R

## Original Message Headers

ARC-Seal: i=1; a=rsa-sha256; s=arcselector9901; d=microsoft.com; cv=none;

b=jAP0Uudki0gEgLjbx8dHER2DLURG+ur8rcJLNCiVLuyX86nXPuNNfAa3jz6WNsqOPKpApI/3hPvpKO73ImXdQGU  
I9+yprrri76NOAcc1xVSdo3P1Jiv4T73pCMvpgqbcVWlMocTlQpvqqGb+CwZWW8wAPC6DUZ/a047H3QhbHdx1FexvGL  
bMghNlCqKapUn782PXM2Li5lsGfhd8JEucWwUWkw1JP54xO1eV/ROND1kEQ004LJwuQ/5CXVC3IXS2HiENVllJTHQ  
LMDAq7kqdnKc2432ajNjkyWNH34WoHSxwsQpQxS7App4fiNa0zHAvCprbYtUFRIdQpK/oyzK+rDoQ==

ARC-Message-Signature: i=1; a=rsa-sha256; c=relaxed/relaxed; d=microsoft.com;  
s=arcselector9901;  
h=From:Date:Subject:Message-ID:Content-Type:MIME-Version:X-MS-Exchange-SenderADCheck;  
bh=SbfChgjKo4eNJ0LnJN+j1vh5g3oj9dM4J0F+thO5CRE=;

b=YEpsJk7rwmIJbycWnFo546cMpVSR2XY7RVrTkTFM0DZercF/cAaqJcKjVu3n0z1832ppWJ5FOzESq2rHHU1qXo3  
zoQWGngmhe8stDKUfYPLhDo0Vin/S3iBrXvIVvhfIvttLaITaqEGpc2/sWWgU6Ns6E420TlTgkzXGaiwZLnOLmin  
il+DEXKuBg9dAZcUPXnqaVlCtHbyleJ0/Tx1VF02Tkr1ZzLFrWpkkvZvco8EPP9NE73t7GdkCVwLeP9GEW6lUt4GK  
NpCC0eZGBXIUaz3QoSHlrpTihW6MES64cedDdm603I5vCnIsHXOqtmNnkKnxOLMK2GtH2T4qeU4ZA==

ARC-Authentication-Results: i=1; mx.microsoft.com 1; spf=pass  
smtp.mailfrom=epa.gov; dmarc=pass action=none header.from=epa.gov; dkim=pass  
header.d=epa.gov; arc=none

DKIM-Signature: v=1; a=rsa-sha256; c=relaxed/relaxed; d=epa.gov; s=selector2;  
h=From:Date:Subject:Message-ID:Content-Type:MIME-Version:X-MS-Exchange-SenderADCheck;  
bh=SbfChgjKo4eNJ0LnJN+j1vh5g3oj9dM4J0F+thO5CRE=;

b=LQOpnaAillS2ilkS+kKNuvG3eegTg+PNaxYLOieeqi2pcyIdijg2va8i6q3xy/dPG7vTiuPNrXEhNgd5tJcEHUz  
zZyGSSl3way6P0UekLW4XY87LFh1B/XOsn7HEV0w5iDrZsZ/EO8dVNY6rWTHX9Ea5R8dIAMEqAEc0qKV5L+c=

Received: from DM6PR09MB4076.namprd09.prod.outlook.com (10.141.167.74) by  
DM6PR09MB4512.namprd09.prod.outlook.com (20.179.166.15) with Microsoft SMTP  
Server (version=TLS1\_2, cipher=TLS\_ECDHE\_RSA\_WITH\_AES\_256\_GCM\_SHA384) id  
15.20.2263.15; Thu, 19 Sep 2019 02:33:08 +0000

Received: from DM6PR09MB4076.namprd09.prod.outlook.com  
([fe80::9839:cd8:2688:2341]) by DM6PR09MB4076.namprd09.prod.outlook.com  
([fe80::9839:cd8:2688:2341%3]) with mapi id 15.20.2284.009; Thu, 19 Sep 2019  
02:33:08 +0000

From: "Robinson, Valois" <Robinson.Valois@epa.gov>  
Subject: Extension of public comment period to December 9, 2019 for EPA UTC  
permitting actions at proposed Dewey-Burdock site  
Thread-Topic: Extension of public comment period to December 9, 2019 for EPA  
UTC permitting actions at proposed Dewey-Burdock site  
Thread-Index: AdvukUMzrN/PNdpJR6qKU4+Y4a++Zg==  
Date: Thu, 19 Sep 2019 02:33:07 +0000

Message-ID:  
<DM6PR09MB40760261CDB2B5E6271BCED3F4890@DM6PR09MB4076.namprd09.prod.outlook.com>

Accept-Language: en-US  
Content-Language: en-US  
X-MS-Has-Attach: yes  
X-MS-TNEF-Correlator:  
authentication-results: spf=none (sender IP is )  
smtp.mailfrom=Robinson.Valois@epa.gov;  
x-originating-ip: [24.8.243.57]  
x-ms-publictraffictype: Email  
x-ms-office365-filtering-correlation-id: 2e65a3aa-c98b-49a5-b162-08d73ca9b51a  
x-microsoft-antispam:  
ECL:0;PCL:0;PULEID:(2390118)(7020095)(4652040)(8989299)(4534185)(4627221)(201703031133081)  
(201702281549075)(8990200)(5600167)(711020)(4605104)(1401327)(2017052603328)(49563074)(7  
193020);SRVR:DM6PR09MB4512;  
x-ms-trafficdiagnostictype: DM6PR09MB4512;  
x-ms-exchange-purldatacount: 2  
x-ld-processed: 88b378b3-6748-4867-acf9-76aacbeca6a7,ExtAddr  
x-microsoft-antispam-prvs:  
<DM6PR09MB451221F327A7AD91D8C2B912F4890@DM6PR09MB4512.namprd09.prod.outlook.com>  
x-ms-oob-tlc-oobclassifiers: OLM:7691;  
x-forefront-prvs: 016572D96D  
x-forefront-antispam-report:  
SFV:NSPM;SFS:(10019020)(3960003)(398604000002)(3760002)(3660004)(1360003)(3460002)(378740003)(19  
90004)(1890003)(7736002)(8610006)(56603000002)(7907000001)(3846002)(1099860005)(76960005)(290600  
2)(89122003)(81166006)(76116006)(4860006)(66576008)(66946007)(2360005)(9686003)(52536014)(6  
436002)(5024004)(66476007)(66556008)(64756008)(66446008)(81156014)(7416002)(7336002)(3365  
6002)(7276002)(88732003)(8676002)(7366002)(7406005)(4786000001)(76576003)(74316002)(863620  
01)(733005)(966005)(14454004)(186003)(256004)(6116002)(99936001)(19627405001)(71200400001  
) (606006)(881003)(14444005)(8936002)(25786009)(54896002)(55016002)(65686005)(6306002)(316  
002)(102836004)(26005)(66066001)(6506007)(1671002)(476003)(71190400001)(99286004);DIR:OUT  
;SFP:1102;SCL:1;SRVR:DM6PR09MB4512;H:DM6PR09MB4076.namprd09.prod.outlook.com;FPR:;SPF:Non  
e;LANG:en;PTR:InfoNoRecords;A:1;MX:1;  
received-spf: None (protection.outlook.com: epa.gov does not designate  
permitted sender hosts)  
x-ms-exchange-senderadcheck: 1  
x-microsoft-antispam-message-info:  
+/h75EYqyCAbtad4gVn84vaqBF9nLHCFn7mCjQE3CQglj971KixNXoh9VAt2CqNEK79KsEuLP6E/eTie4KF+o1j2j  
5X2YqBaafDFpUsBHp+WlA4kyPsfkk8V/36KPFUCLASdEDQAKZVg8B6x1DurO9Nv/P+pPFxPqYNFg3vXg37q/mp8aQ  
x3sttGodLlQxZ4TIOPN6ExZZ0SaItNpkj+NcS8SfuZdAkq1QT8a6bSavOGPosxuzp3jL0iYfDVyws6zQCe/ROSa4E  
uqSASEUaeLdNl4mi2kIn5n3lz+zBge+d2oqJO4ERQengB5vcxjS28v5kzD3ZPct9uI6UukgxqMcGe6+il+GPagZxx  
0wa86HumbXEzPcDTEhTt4XzkHm/4L1jR3BKGs4sOmeQ+lsw15t1CDxMBHCUAQwa1ZVD3qyQ=  
x-ms-exchange-transport-forked: True  
Content-Type: multipart/mixed;  
boundary="\_006\_DM6PR09MB40760261CDB2BBE6271BCED3F4890DM6PR09MB4076nampr\_"  
MIME-Version: 1.0  
X-OriginatorOrg: epa.gov  
X-MS-Exchange-CrossTenant-Network-Message-Id: 2e65a3aa-c98b-49a5-b162-08d73ca9b51a  
X-MS-Exchange-CrossTenant-originalarrivaltimestamp: 19 Sep 2019 02:33:07.7751  
(UTC)  
X-MS-Exchange-CrossTenant-fromentityheader: Hosted  
X-MS-Exchange-CrossTenant-id: 88b378b3-6748-4867-acf9-76aacbeca6a7  
X-MS-Exchange-CrossTenant-mailboxtype: HOSTED

X-MS-Exchange-CrossTenant-userprincipalname:  
J9x3Q9razQ6q3JnlqelBxrvulMkFrA5sD02rv+aW7AZfCtf/3/B9xcXbK2Fnb0jk0UflNnFH3oMWlMapGmvFbw==  
X-MS-Exchange-Transport-CrossTenantHeadersStamped: DM6PP09MB4512